



GAU 2152
#6a
PATENT
S. Ford
12/03

Attorney Docket No. 99-829

CERTIFICATE OF MAILING UNDER 37 CFR § 1.8(a)

I hereby certify that this Amendment and the documents referred to as enclosed therein are being deposited with the United States Postal Service on this date, 12/18/02, with sufficient postage as first class mail/priority mail addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231.

Mary E. Anza

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Mary E Anza
(Signature of person mailing paper)

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Himanshu S. SINHA

Serial No.: 09/425,088

Filed: October 22, 1999

For: SERVICE LEVEL AGREEMENTS AND
MANAGEMENT THEREOF

Group Art Unit: 2152

Examiner: D. Blair

Assistant Commissioner for Patents
Washington, D.C. 20231

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Technology Center 2100

Sir:

AMENDMENT

In response to the Office Action dated September 18, 2002, please amend the application as follows.